

## RECOMMENDATION LETTER

To Whom It May Concern,

I am pleased to recommend Ms. Özlem Tonbul, whom I have had the opportunity to work with during the development and coordination stages of the Freedom House initiative and related projects under Eduemy Software Systems Inc. in Canada.

I am a professor and project leader involved in technology-driven initiatives focusing on affordable housing systems, digital transformation, AI-supported platforms, and international collaboration projects. During our collaboration, Özlem contributed as a Business Analyst and coordination-focused team member, supporting communication between technical and business processes across multidisciplinary teams.

Throughout the project, she consistently demonstrated strong analytical thinking, structured problem-solving abilities, and a highly professional approach to project coordination and documentation. Her contributions included requirement analysis, business process interpretation, communication support between UI/UX and technical teams, workflow structuring, and helping transform complex operational requirements into more organized and scalable systems.

What particularly impressed me was her ability to approach projects not only from a technical perspective, but also from a strategic and decision-oriented mindset. She demonstrated a clear understanding of how data, systems, operational processes, and AI-driven approaches can be transformed into meaningful business decisions and scalable solutions.

Özlem also showed strong initiative, responsibility, communication skills, and leadership potential while working within an international and multidisciplinary environment. She was proactive in identifying process gaps, improving clarity within project workflows, and supporting collaboration between different stakeholders and departments.

In addition to her coordination and business analysis capabilities, she has a growing specialization in AI-driven analytics, decision-support systems, and data-oriented business solutions. Her ability to combine analytical thinking with business understanding makes her stand out as a highly promising professional with exceptional potential in technology and innovation-focused environments.

Based on my experience working with her, I strongly believe Özlem Tonbul has the capability to contribute meaningfully to innovative and technology-driven projects at an international level. I am confident that her analytical mindset, strategic thinking, and AI-oriented approach position her as a strong professional with significant future potential in global technology and innovation ecosystems.

I confidently recommend Özlem Tonbul as a talented, motivated, and forward-thinking professional with strong international potential.

Please feel free to contact me if further information is required.

Sincerely,

*MKhan*

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